11.1 Trouble at start-up

CAUTION

• Excessive adjustment or change of parameter setting must not be made as it will make operation instable.

POINT
Using the MR Configurator (servo configuration software), you can refer to unrotated servo motor reasons, etc.

No.	Start-up sequence	Fault	Investigation	Possible cause	Reference
1	Power on	LED is not lit.LED flickers.	Not improved if connectors CN1A, CN1B, CN2 and CN3 are disconnected.	 Power supply voltage fault Servo amplifier is faulty. 	
			Improved when connectors CN1A and CN1B are disconnected.	Power supply of CN1 cabling is shorted.	
			Improved when connector CN2 is disconnected.	 Power supply of encoder cabling is shorted. Encoder is faulty. 	
			Improved when connector CN3 is disconnected.	Power supply of CN3 cabling is shorted.	
		Alarm occurs.	Refer to section 11.2 and reme	ove cause.	Section 11.2
2	Switch on servo-on	Alarm occurs.	Refer to section 11.2 and remo	ove cause.	Section 11.2
	signal.	Servo motor shaft is not servo-locked (is free).	 Check the display to see if the servo amplifier is ready to operate. Check the external I/O signal indication to see if the servo-on (SON) signal is ON. 	 Servo-on signal is not input. (Wiring mistake) 24VDC power is not supplied to COM. 	Section 7.3.2
3	Gain adjustment	Rotation ripples (speed fluctuations) are large at low speed.	 Make gain adjustment in the following procedure. 1. Increase the auto tuning response level. 2. Repeat acceleration and deceleration several times to complete auto tuning. 	Gain adjustment fault	Chapter 7
		Large load inertia moment causes the servo motor shaft to oscillate side to side.	If the servo motor may be run with safety, repeat acceleration and deceleration several times to complete auto tuning.	Gain adjustment fault	Chapter 7
4	Cyclic operation	Position shift occurs	Confirm the cumulative command pulses, cumulative feedback pulses and actual servo motor position.	Pulse counting error, etc. due to noise.	

The following faults may occur at start-up. If any of such faults occurs, take the corresponding action.

11.2 When alarm or warning has occurred

POINT		
• Configure up a circuit which will detect the trouble (ALM) signal and turn		
off the serv	70-on (SON) signal at occurrence of an alarm.	

11.2.1 Alarms and warning list

When a fault occurs during operation, the corresponding alarm or warning is displayed. If any alarm or warning has occurred, refer to section 11.2.2 or 11.2.3 and take the appropriate action.

Set "1 \square \square \square " in parameter No. 59 to output the alarm code in ON/OFF status across the corresponding pin and SG. Warnings (AL.90 to AL.E9) have no alarm codes. Any alarm code is output at occurrence of the corresponding alarm. In the normal status, the signals available before alarm code setting (CN1B-19, CN1A-18, CN1A-19) are output.

After its cause has been removed, the alarm can be deactivated in any of the methods marked \bigcirc in the alarm deactivation column.

Ι		(No	te 2) Alarm c	ode		Ala	arm deactivat	ion
	Display	CN1B-19 pin	CN1A-18 pin	CN1A-19 pin	Name	Power OFF→ON	Press "SET" on current alarm screen.	Alarm reset (RES) signal
	AL.10	0	1	0	Undervoltage	0	0	0
	AL.12	0	0	0	Memory error 1	0		
	AL.13	0	0	0	Clock error	0		
	AL.15	0	0	0	Memory error 2	0		
	AL.16	1	1	0	Encoder error 1	0		
	AL.17	0	0	0	Board error	0		
	AL.19	0	0	0	Memory error 3	0		
	AL.1A	1	1	0	Motor combination error	0		
	AL.20	1	1	0	Encoder error 2	0		
	AL.24	1	0	0	Main circuit error	0		
	AL.25	1	1	0	Absolute position erase	0		
ø	AL.30	0	0	1	Regenerative error	○ (Note 1)	○ (Note 1)	○ (Note 1)
Ľ	AL.31	1	0	1	Overspeed	0	0	0
Ча	AL.32	1	0	0	Overcurrent	0	0	0
1	AL.33	0	0	1	Overvoltage	0		
	AL.35	1	0	1	Command pulse frequency error	0	0	0
	AL.37	0	0	0	Parameter error	0		
	AL.45	0	1	1	Main circuit device overheat	○ (Note 1)	○ (Note 1)	○ (Note 1)
	AL.46	0	1	1	Servo motor overheat	○ (Note 1)	○ (Note 1)	○ (Note 1)
	AL.50	0	1	1	Overload 1	○ (Note 1)	○ (Note 1)	○ (Note 1)
	AL.51	0	1	1	Overload 2	○ (Note 1)	○ (Note 1)	○ (Note 1)
	AL.52	1	0	1	Error excessive	0	0	0
	AL.61	1	0	1	Home operation alarm	0	0	0
	AL.8A	0	0	0	Serial communication time-out error	0	0	0
	AL.8E	0	0	0	Serial communication error	0	0	0
	88888	0	0	0	Watchdog	0		
	AL.90	\searrow			Home position return incomplete			
	AL.92				Open battery cable warning			
	AL.96				Home position setting warning]		
ŝ	AL.98				Software limit warning	1_		
ing	AL.9F		\mathbf{i}		Battery warning	Removing t	he cause of o	ccurrence
arn	AL.E0				Excessive regenerative warning	deactivates	the alarm	
Ř	AL.E1		\sim	<	Overload warning	automatica	шу.	
	AL.E3	1		\searrow	Absolute position counter warning	1		
	AL.E6				Servo forced stop warning]		
	AL.E9			\sim	Main circuit off warning	1		

Note 1. Deactivate the alarm about 30 minutes of cooling time after removing the cause of occurrence.

2. 0: Pin-SG off (open)

1: Pin-SG on (short)

11.2.2 Remedies for alarms

 When any alarm has occurred, eliminate its cause, ensure safety, then reset the alarm, and restart operation. Otherwise, injury may occur. If an absolute position erase alarm (AL.25) occurred, always make home position setting again. Otherwise, misoperation may occur. 		
 POINT When any of the following alarms has occurred, always remove its cause and allow about 30 minutes for cooling before resuming operation. If operation is resumed by switching control circuit power off, then on to reset the alarm, the servo amplifier and servo motor may become faulty. Regenerative error (AL.30) Overload 1 (AL.50) Overload 2 (AL.51) The alarm can be deactivated by switching power off, then on press the "SET" button on the current alarm screen or by turning on the reset (RES). For details, refer to section 11.2.1. 		

When an alarm occurs, the trouble (ALM) switches off and the dynamic is operated to stop the servo motor. At this time, the display indicates the alarm No. The servo motor comes to a stop. Remove the cause of the alarm in accordance with this section. The

		D I				
Displa	ay Name	Definition	Cause	Action		
optio	optional MR Configurator (servo configuration software) may be used to refer to the cause.					
The	servo motor con	nes to a stop. Rei	nove the cause of the afarm in	accordance with this section. The		

Display	Nume	Deminion	00000	7100011
AL.10	Undervoltage	Power supply voltage dropped. MR-J2S-□CP: 160VAC or less MR-J2S-□CP1: 83VAC or less	 Power supply voltage is low. There was an instantaneous control power failure of 60ms or longer. Shortage of power supply capacity caused the power supply voltage to drop at start, etc. The bus voltage dropped to the following value or less. MR-J2S-□CP: 200VDC MR-J2S-□CP1: 158VDC 	Review the power supply.
			5. Faulty parts in the servo amplifier Checking method Alarm (AL.10) occurs if power is switched on after disconnection of all cables but the control circuit power supply cables.	Change the servo amplifier.
AL.12 AL.13	Memory error 1 Clock error	RAM, memory fault Printed board fault	Faulty parts in the servo amplifier Checking method Alarm (any of AL.12 and 13) occurs if power is switched on after disconnection of all cables but the control circuit power supply cables.	Change the servo amplifier.
AL.15	Memory error 2	EEP-ROM fault	 Faulty parts in the servo amplifier Checking method Alarm (AL.15) occurs if power is switched on after disconnection of all cables but the control circuit power supply cables. The number of write times to EEP-ROM exceeded 100,000. 	Change the servo amplifier.
AL.16	Encoder error 1	Communication error occurred	1. Encode connector (CN2) disconnected.	Connect correctly.
		between encoder	2. Encoder fault	Change the servo motor.
		and servo amplifier.	3. Encoder cable faulty (wire breakage or short)	Repair or change the cable.

Display	Name	Definition	Cause	Action
AL.17	Board error	CPU/parts fault	1. Faulty parts in the servo amplifier. Checking method Alarm (AL.17) occurs if power is switched on after disconnection of all cable but the control circuit power supply cable.	Change the servo amplifier.
		The output terminals U, V, W of the servo amplifier and the input terminals U, V, W of the servo motor are not connected.	2. The wiring of U, V, W is disconnected or not connected.	Correctly connect the output terminals U, V, W of the servo amplifier and the input terminals U, V, W of the servo motor.
AL.19	Memory error 3	ROM memory fault	Faulty parts in the servo amplifier. Checking method Alarm (AL.19) occurs if power is switched on after disconnection of all cable but the control circuit power supply cable.	Change the servo amplifier.
AL.1A	Motor combination error	Wrong combination of servo amplifier and servo motor.	Wrong combination of servo amplifier and servo motor connected.	Use correct combination.
AL.20	Encoder error 2 Main circuit error	Communication error occurred between encoder and servo amplifier. Encoder detected acceleration error. Ground fault occurred at the servo motor outputs (U,V and W phases) of the servo amplifier.	 Encoder connector (CN2) disconnected. Encoder fault Encoder cable faulty (wire breakage or shorted) Excessive acceleration is occurred due to oscillation and others. Power input wires and servo motor output wires are in contact at main circuit terminal block (TE1). Sheathes of servo motor power cables deteriorated, resulting in ground fault. Main circuit of servo amplifier failed. Checking method AL.24 occurs if the servo is 	Connect correctly. Change the servo motor. Repair or change the cable. 1. Decrease the speed control gain 2. 2. Decrease the auto tuning response level. Connect correctly. Change the cable. Change the servo amplifier.
AL.25	Absolute position erase	Absolute position data in error	switched on after disconnecting the U, V, W power cables from the servo amplifier. 1. Reduced voltage of super capacitor in encoder	After leaving the alarm occurring for a few minutes, switch power off, then on again.
		Power was switched on for the first time in the absolute position detection system.	 Battery voltage low Battery cable or battery is faulty. Super capacitor of the absolute position encoder is not charged 	Change battery. Always make home position setting again. After leaving the alarm occurring for a few minutes, switch power off, then on again. Always make home position setting again.

Display	Name	Definition	Cause	Action
AL.30	Regenerative error	Permissible regenerative power	1. Wrong setting of parameter No. 0 2. Built-in regenerative resistor or	Set correctly. Connect correctly
	of the buil regenerat or regener option is c	of the built-in regenerative resistor	regenerative option is not connected.	
		or regenerative option is exceeded.	3. High-duty operation or continuous regenerative operation caused the permissible regenerative power of the regenerative option to be exceeded. Checking method Call the status display and check the regenerative load ratio.	 Reduce the frequency of positioning. Use the regenerative option of larger capacity. Reduce the load.
			4. Power supply voltage is abnormal. MR-J2S-□CP:260VAC or more MR-J2S-□CP1:135VAC or more	Review power supply
			5. Built-in regenerative resistor or regenerative option faulty.	Change servo amplifier or regenerative option.
		Regenerative transistor fault	 6. Regenerative transistor faulty. Checking method 1) The regenerative option has overheated abnormally. 2) The alarm occurs even after removal of the built-in regenerative resistor or regenerative option. 	Change the servo amplifier.
AL.31	Overspeed	Speed has exceeded the instantaneous	1. Input command pulse frequency exceeded the permissible	Set command pulses correctly.
	permissible	permissible speed.	 Small acceleration/deceleration time constant caused overshoot to be large. 	Increase acceleration/deceleration time constant.
			3. Servo system is instable to cause overshoot.	 Re-set servo gain to proper value. If servo gain cannot be set to proper value. Reduce load inertia moment ratio; or Reexamine acceleration/ deceleration time constant.
			4. Electronic gear ratio is large (parameters No. 4, 5)	Set correctly.
			5. Encoder faulty.	Change the servo motor.

Display	Name	Definition	Cause	Action
AL.32	Overcurrent	Current that flew is	1. Short occurred in servo amplifier	Correct the wiring.
		higher than the	output phases U, V and W.	_
		permissible current	2. Transistor (IPM) of the servo	Change the servo amplifier.
		of the servo	amplifier faulty.	
		amplifier. (If the	Checking method	
		alarm (AL.32) occurs	Alarm (AL.32) occurs if power is	
		again when turning	switched on after U,V and W	
		ON the servo after	are disconnected.	
		resetting the alarm	3. Ground fault occurred in servo	Correct the wiring.
		by turning OFF/ON	amplifier output phases U, V and	
		the power when the	W.	
		alariii (AL.52) iirst	4. External noise caused the	Take noise suppression measures.
		transistor (IPM	overcurrent detection circuit to	
		IGBT) of the servo	misoperate.	
		amplifier may be at		
		fault. In the case, do		
		not repeat to turn		
		OFF/ON the power.		
	1	Check the transistor		
		with the checking		
		method of "Cause		
AT 00		2".)		TT 1
AL.33	Overvoltage	voltage exceeded	1. Regenerative option is not used.	Use the regenerative option.
		400VDC.	2. Though the regenerative option is	Make correct setting.
			is "D 0 D (not used)"	
			2 Lood of huilt-in regenerative	1 Change land
			resistor or regenerative option is	2 Connect correctly
			open or disconnected	2. Connect correctly.
			4. Regenerative transistor faulty.	Change servo amplifier
			5. Wire breakage of built-in	1. For wire breakage of built-in
			regenerative resistor or	regenerative resistor, change servo
			regenerative option	amplifier.
				2. For wire breakage of regenerative
				option, change regenerative option.
			6. Capacity of built-in regenerative	Add regenerative option or increase
			resistor or regenerative option is	capacity.
			insufficient.	
			7. Power supply voltage high.	Review the power supply.
			8. The jumper across BUE-SD of the	Fit the jumper across BUE-SD.
AT 07		Input pulse	FR-BU2 brake unit is removed.	
AL.35	Command pulse	frequency of the	1. Pulse frequency of the manual	Change the pulse frequency to a proper
	nequency error	command pulse is	puise generator is too high.	
		too nign.	2. Noise entered the pulses of the	1 ake action against noise.
			manual pulse generator.	
1	1	1	o. Manual pulse generator failure	Unange the manual pulse generator.

Display	Name	Definition	Cause	Action
AL.37	Parameter	Parameter setting is	1. Servo amplifier fault caused the	Change the servo amplifier.
	error	wrong.	parameter setting to be rewritten.	Cot more than N = 0 =
			2. Regenerative option not used with serve amplifier was selected in	Set parameter No.0 correctly.
			parameter No.0.	
			3. Value outside setting range has	Set the parameter correctly.
			been set in some parameter.	~
			4. Value outside setting range has been set in electronic gear.	Set parameters No. 4, 5 correctly.
			5. Opposite sign has been set in software limit increasing side (parameters No. 46, 47). Similarly, opposite sign has been set in software limit decreasing side (parameters No. 48, 49).	Set parameters No. 46 to 49 correctly.
			 Opposite sign has been set in position range output address increasing side (parameters No. 50, 51). Similarly, opposite sign has been set in position range output address decreasing side (parameters No. 52, 53). 	Set parameters No. 50 to 53 correctly.
			7. The number of write times to EEP- ROM exceeded 100,000 due to parameter write, program write, etc.	Change the servo amplifier.
AL.45	Main circuit	Main circuit device	1. Servo amplifier faulty.	Change the servo amplifier.
	device overheat	overheat	2. The power supply was turned on and off continuously by overloaded status	The drive method is reviewed.
			3. Air cooling fan of servo amplifier stops.	1. Exchange the cooling fan or the servo amplifier.
AL.46	Servo motor	Servo motor	1. Ambient temperature of servo	2. Reduce ambient temperature. Review environment so that ambient
	overheat	temperature rise	motor is over 40°C (104°F).	temperature is 0 to 40°C (32 to 104°F).
		actuated the	2. Servo motor is overloaded.	1. Reduce load.
		thermal sensor.		2. Review operation pattern.
				output.
			3. Thermal sensor in encoder is faulty.	Change servo motor.
AL.50	Overload 1	Load exceeded	1. Servo amplifier is used in excess of	1. Reduce load.
		overload protection	its continuous output current.	2. Review operation pattern.
		characteristic of		3. Use servo motor that provides larger
		servo ampimer.	2. Servo system is instable and	1. Repeat acceleration/
			hunting.	deceleration to execute auto tuning.
				 Change auto tuning response setting. Set auto tuning to OFF and make gain adjustment manually
			3. Machine struck something.	1. Review operation pattern.
			4. Wrong connection of servo motor.	Connect correctly.
			Servo amplifier's output terminals U, V, W do not match servo motor's input terminals U. V. W.	, , , , , , , , , , , , , , , , , , ,
			5. Encoder faulty.	Change the servo motor.
			Checking method	_
			When the servo motor shaft is rotated with the servo off, the cumulative feedback pulses do	
			not vary in proportion to the rotary angle of the shaft but the	
			indication skips or returns midway.	

Display	Name	Definition	Cause	Action
AL.51	Overload 2	Machine collision or	1. Machine struck something.	1. Review operation pattern.
		the like caused max. For the time of the alarm occurrence, refer to the section 13.1.	2. Wrong connection of servo motor. Servo amplifier's output terminals U, V, W do not match servo motor's input terminals U, V, W.	2. Install limit switches. Connect correctly.
			3. Servo system is instable and hunting.	 Repeat acceleration/deceleration to execute auto tuning. Change auto tuning response setting. Set auto tuning to OFF and make gain adjustment manually.
			4. Encoder faulty. Checking method When the servo motor shaft is rotated with the servo off, the cumulative feedback pulses do not vary in proportion to the rotary angle of the shaft but the indication skips or returns midway.	Change the servo motor.
AL.52	Error excessive	The difference between the model	1. Acceleration/deceleration time constant is too small.	Increase the acceleration/deceleration time constant.
		position and the actual servo motor	2. Internal torque limit 1 (parameter No.28) is too small.	Increase the torque limit value.
		position exceeds 2.5 rotations. (Refer to the function block diagram in section	 Motor cannot be started due to torque shortage caused by power supply voltage drop. Position control gain 1 (parameter 	 Review the power supply capacity. Use servo motor which provides larger output. Increase set value and adjust to ensure
		1.1.1)	No.7) value is small. 5. Servo motor shaft was rotated by external force	proper operation. 1. When torque is limited, increase the limit value
			external lorce.	 Reduce load. Use servo motor that provides larger output.
			6. Machine struck something.	 Review operation pattern. Install limit switches.
			7. Encoder faulty	Change the servo motor.
			 Wrong connection of servo motor. Servo amplifier's output terminals U, V, W do not match servo motor's input terminals U, V, W. 	Connect correctly.
AL.61	Operation alarm	"1" or more has been set to auxiliary function of point table No. 31.	Setting mistake of auxiliary function of point table No. 31.	Set "0" to auxiliary function of point table No. 31.
AL.8A	Serial	RS-232C or RS-422	1. Communication cable breakage.	Repair or change communication cable
	communication time-out error	communication stopped for longer	2. Communication cycle longer than parameter No. 23 setting.	Set correct value in parameter.
		than the time set in parameter No.23.	3. Wrong protocol.	Correct protocol.
AL.8E	Serial communication	Serial communication	1. Communication cable fault (Open cable or short circuit)	Repair or change the cable.
	61101	between servo amplifier and communication device (e.g. personal computer).	2. Communication device (e.g. personal computer) faulty	Change the communication device (e.g. personal computer).
88888	Watchdog	CPU, parts faulty	Fault of parts in servo amplifier Checking method Alarm (88888) occurs if power is switched on after disconnection of all cables but the control circuit power supply cables.	Change servo amplifier.

11.2.3 Remedies for warnings

 If an absolute position counter warning (AL.E3) occurred, always make home
position setting again. Otherwise, misoperation may occur.

POINT

When any of the following alarms has occurred, do not resume operation by switching power of the servo amplifier OFF/ON repeatedly. The servo amplifier and servo motor may become faulty. If the power of the servo amplifier is switched OFF/ON during the alarms, allow more than 30 minutes for cooling before resuming operation.
Excessive regenerative warning (AL.E0)

• Overload warning 1 (AL.E1)

If AL.E6 occurs, the servo off status is established. If any other warning occurs, operation can be continued but an alarm may take place or proper operation may not be performed. Use the optional MR Configurator (servo configuration software) to refer to the cause of warning.

Display	Name		Definition	Cause	Action
AL.90	Home position return incomplete	In incremental system	Positioning operation was performed without home position return.	1. Positioning operation was performed without home position return.	Perform home position return.
			Home position return ended abnormally.	 Home position return speed could not be decreased to creep speed. Limit switch was actuated during home position return starting at other than position beyond dog. 	Review home position return speed/creep speed/moving distance after proximity dog.
		In absolute position detection system	Positioning operation was performed without home position setting.	1. Positioning operation was performed without home position setting.	Perform home position setting.
			Home position setting ended abnormally.	 Home position setting speed could not be decreased to creep speed. Limit switch was actuated during home position setting starting at other than position beyond dog. 	Review home position setting speed/creep speed/moving distance after proximity dog.
			Operation was performed without making home position setting while an absolute position erase (AL.25) is being occurred.	4. Voltage drop in encoder (Battery disconnected.)	After leaving the alarm occurring for a few minutes, switch power off, then on again. Always make home position setting again.
				 5. Battery voltage low 6. Battery cable or battery is faulty. 	Change battery. Always make home position setting again.
AL.92	Open battery cable warning	Absolute position detection system battery voltage is low.		 Battery cable is open. Battery voltage supplied from the servo amplifier to the encoder fell to about 3.2V or less. (Detected with the encoder) 	Repair cable or changed. Change battery.
AL.96	Home position setting warning	Hor cou	me position setting Ild not be made.	1. Droop pulses remaining are greater than the in-position range setting.	Remove the cause of droop pulse occurrence
				2. Command pulse entered after clearing of droop pulses.	Do not enter command pulse after clearing of droop pulses.
				3. Creep speed high.	Reduce creep speed.

Display	Name	Definition	Cause	Action
AL.98	Software limit warning	Software limit set in parameter is reached.	1. Software limit was set within actual operation range.	Set parameter No. 48 to 51 correctly.
			2. Point table of position data in excess of software limit was executed.	Set point table correctly.
			3. Software limit was reached during JOG operation or manual pulse generator operation.	Perform operation within software limit range.
AL.9F	Battery warning	Voltage of battery for absolute position detection system reduced.	Battery voltage fell to 3.2V or less. (Detected with the servo amplifier)	Change the battery.
AL.E0	Excessive regenerative warning	There is a possibility that regenerative power may exceed permissible regenerative power of built-in regenerative resistor or regenerative option.	Regenerative power increased to 85% or more of permissible regenerative power of built-in regenerative resistor or regenerative option. Checking method Call the status display and check regenerative load ratio.	 Reduce frequency of positioning. Change regenerative option for the one with larger capacity. Reduce load.
AL.E1	Overload warning	There is a possibility that overload alarm 1 or 2 may occur.	Load increased to 85% or more of overload alarm 1 or 2 occurrence level. Cause, checking method Refer to AL.50,51.	Refer to AL.50, AL.51.
AL.E3	Absolute position counter warning	Absolute position encoder pulses faulty.	1. Noise entered the encoder.	Take noise suppression measures.
		The multi-revolution counter value of the absolute position encoder exceeded the maximum revolution range.	 Encoder faulty. The movement amount from the home position exceeded a 32767 rotation or -37268 rotation in succession. 	Change servo motor. Make home position setting again.
AL.E6	Servo forced stop warning	EMG-SG are open.	External forced stop was made valid. (EMG-SG opened.)	Ensure safety and deactivate forced stop.
AL.E9	Main circuit off warning	Servo was switched on with main circuit power off.		Switch on main circuit power.

11.3 MR-DP60 external digital display error

When MR-DP60 external digital display detects an error, the following alarms are displayed. The alarms are displayed only on the MR-DP60, but not on the servo amplifier display.

Display	Name	Definition	Cause	Action
AL. CPU	CPU error	CPU error	Faulty parts in the MR-D60.	Exchange the MR-D60.
AL. CO	Communication	Communication error	1. CN3 connector disconnected.	Connect correctly.
	error	and MR-J2S-CP.	2. Wire breakage of the cable.	Repair or exchange the cable.